

# Warrington Foodbank



**Recruitment Pack**  
**Community Food Assistant (Mobile)**  
**£6448 PA (£12.40) - 3 Month FTC**  
**Part time 10 hours over 3 days**

# About us

Warrington Foodbank is a charity primarily focussed on the relief of financial hardship amongst people in Warrington and the surrounding area. Particularly, but not exclusively through the provision of food, essential toiletries and household items to individuals and families in need.

We operate the largest crisis food operation within the borough, serving thousands of individuals and families each year who have no other option but to access emergency food supplies.

The charity also delivers an affordable food operation branded as our “Little Shop” pantries and mobile “Vantry”. Our food pantries offer access to high quality, affordable food, with the aim of preventing people from both reaching crisis point by providing more choices to quality food and household items, whilst also giving those who are experiencing crisis a viable, dignified alternative and opportunity to thrive instead of just survive.





# About the role

Our charity currently operates Three fixed food pantries and a mobile Vantry offering at a further Five locations within the borough, we are looking for some temporary support to help deliver these mobile offerings.

This role is key to the successful development and operation of the network, ensuring we can reach and support more people in our community.

The role will involve driving the van to the partner location, unloading the stock and setting up the shop, serving customers and working alongside our volunteers to ensure a high quality service is delivered in all locations.



# What is the Vantry?

Our pantries are stocked with a wide variety of fresh fruit, vegetables and meat, bread, cereals, milk, tinned goods, other staples and household items. The Vantry makes this offering mobile, taking it into the heart of the community.

The pantries operate on an unrestricted model whereby members can and purchase a selection of items of their own choice, items are priced in increments of 50p, there are often bonus free items too! Shopping at the pantry can help to make money go further compared to just shopping solely in a regular supermarket, it also helps to reduce food waste.

## More than just food

Delivering affordable food is great for everyone, but building an offering which strengthens the community is something we're really passionate about developing, this is why we are actively delivering more wrap around services alongside our pantries such as debt, housing and general advice provisions, food education, health services and more.

# What we're looking for

This is an exciting time to be joining an ambitious charity with plans to make a strong impact within the local area. We're looking for someone who shares our passion and aims for improving the lives of those within our community, capable of undertaking the following.

- Drive the van to our partner locations
- Unload the stock and set up the location for our customers, this is a physically demanding role.
- Ensure high standards of customer service are delivered at all times, set the best example.
- Work alongside our dedicated team of volunteers.
- Support the community food coordinator in the delivery of the project to ensure maximum impact.
- Support the successful day to day operation of the operation within the community.

# Person specification

## Essential

Good level of physical fitness; you will be unloading a van, setting up the shelving and helping to deliver the Vantry.

Full manual driving licence so you can drive our van

People skills; you'll be working alongside volunteers and serving the public

Effective communication skills and able to engage a wide range of audiences from diverse backgrounds

Ability to work independently and unsupervised; you'll have direction but will have to use your own initiative

Positive approach and attitude; it goes a long way when you're working with volunteers and members of the public who are relying on you

Ability to manage and resolve conflict; it's not always smooth sailing, but that's just life

Motivated and enthusiastic; this is a chance to make a real impact on people's lives

Compassionate and understanding of a variety of personal circumstances, don't judge a book by its cover

## Desirable

Experience of working within the retail sector

Experience working alongside volunteers

## Experience, Skills & Knowledge